Person Specification - International Trade Administrator

|  | Essential | Desirable |
| :---: | :---: | :---: |
| Educational qualifications | Good standard of education. GCSE English \& Maths | International trade related qualifications NVQ Business Administration or GNVQ in related subject Institute of Export Certificate BCC Authorised Signatory |
| Experience | Past experience in a similar role | Experience of working in manufacturing export, import, logistics, documentary credits section within a bank or international department of a Chamber of Commerce <br> Experience of handling electronic documentation, e.g. Banking, export software packages etc. |
| Communication Skills | Ability to obtain, analyse and present information. <br> High standard of spoken and written English, excellent telephone and face to face communication skills <br> Experienced in making presentations to small and large groups at all levels | Experienced PowerPoint user <br> Experience of writing copy for publications, media and websites. <br> Experience of working in a customer facing role |
| Practical \& intellectual skills | Excellent computer skills; use of MS PowerPoint, Word, Excel and Outlook, databases, CRM systems <br> Excellent organisational and time management skills | Minute taking <br> Ability to create presentations using Microsoft PowerPoint |
| Disposition \& attitude | Success driven and confident. Hardworking and adaptable to the needs of the department. <br> Must be able to work unsupervised. <br> Ability to establish rapport with diverse client groups and partners Must be able to work as a member of a team <br> High level of personal presentation Willing to undertake training |  |


| Special knowledge |  | Knowledge of international trade <br> Export processes and <br> procedures <br> Familiar with West \& North <br> Yorkshire |
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| Physical or sensory | Good eye for detail <br> Able to work outside of office hours <br> as and when required | Must be car owner with a full <br> driving licence |

